

**Agency:**

SHC provides permanent supportive housing and rapid rehousing for chronically homeless men, women and families who have disabilities, through two apartment communities (McCreesh Place and St. Johns Place) and 75 scattered site apartments. SHC serves 300 individuals and family members and has a 97% success rate of keeping residents in stable housing. SHC is a leader in the Charlotte community in ending homelessness, remaining flexible and creative in using best practices to grow/advance our programs.

**Position:**

Case Manager MSW (PTE)

**Department:**

Member of the Support Services Team

**Tasks:**

- Maintain case responsibility for participants who are assigned to caseload
- Provide case management services as appropriate to each resident's acuity level and case-specific need
- Coordinate services and monitor progress on resident referrals and linkages to community resources and other service providers
- Provide coaching and facilitate resident's assessment of strengths/supports and goals
- Assist resident in establishing goals and assessing barriers to achieving goals
- Provide situation-specific skills training as needed
- Participate in resident case presentations, consultations and team meetings
- Maintain documentation according to NC State regulations, Support Services Practices and Procedures and case management services policy/resident file policy
- Participate in meetings and provide input to the team
- Perform other duties as requested by the Director of Support Services or the Executive Director within the scope of the job
- Uphold the SHC Code of Ethics at all times

**Qualifications:**

- MSW from an accredited school of social work with extensive MH/SA experience (Human Service degree candidates may be considered with at least five years of experience)
- Advanced crisis intervention skills
- Ability to coordinate collateral support with high volume of contact
- Extensive working knowledge of area resources
- Excellent group communication and ability to coordinate shared tasks

**Location:**

Position is onsite in a permanent supportive housing apartment community with disabled men and women overcoming homelessness

**To Apply:**

Email cover letter, resume to [hr@aplacetoliveagain.org](mailto:hr@aplacetoliveagain.org) by July 13, 2018.